

Post event report

SECURING
FINANCIAL SERVICES

Securing Financial Services

25th January 2024 | London, UK

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Inside this report:

- Sponsors
- Key themes
- Who attended?
- Speakers
- Agenda
- Education Seminars



Key themes

- The rise and rise of effective cybersecurity regulation
- Mapping resources and controls to material business risks
- Developing the next generation of security leaders
- From cybercrime to cyberwar
- Reining in BigTech
- Securing digital currencies and DLT
- Managing insider threats at a time of crisis
- From Cloud security to Cloud incident response
- Cloud native next
- Embracing risk management
- Solutions for CISO burnout
- Securing the technologies of the future

Who attended?



- 
Cyber-security
 We have a 15-year track record of producing the events cyber-security professionals take seriously
- 
Risk Management
 We attract senior risk officers with responsibility for information risk assessment and mitigation
- 
Fraud, Audit, Compliance
 We provide the go-to events for fraud prevention and compliance owners at the world's key corporates
- 
Data Protection & privacy
 We are a key venue for decision-makers with budget and purchasing authority

Speakers

- Matt Adams, Security Architect, **Santander**
- Dhruv Bisani, Head of Adversarial Attack Simulations, **Starling Bank**
- Simon Brady, Event Chairman, **AKJ Associates**
- Steve Brown, Vice President, Cybersecurity & Resilience, **Mastercard Europe**
- Scott Chenery, Regional Manager, UK & Ireland, **Kiteworks &**
- Marco Cinnirella, Professor of Applied Social Psychology, **Royal Holloway**
- Neill Cooper, Senior Vice President – EMEA, **SpyCloud**
- Yinka Fadina, Head of Audit (Retail Banking), NatWest Group/Gil Fenney, Head of IT Risk Governance, **Bupa**
- Allan Fenwick, Senior Sales Engineer, Gigamon – on behalf of **Wavenet**
- Luke Hebbes, Director of Business Information Security, **London Stock Exchange Group (LSEG)**
- James Hughes, Sr Director (AVP) Sales Engineering EMEA, **Rubrik**
- Damiete King-Harry, Sr. Solutions Architect, **Cloudflare**
- Danielle Kinsella, Director Sales Engineering, EMEA, **Kiteworks**
- Seamus Lennon, Solutions Engineer, **ThreatLocker**
- Dom Lucas, Head of Security, **British International Investment PLC**
- Adam McElroy, Group Head of Cyber Risk, **Bank of Ireland Group**
- Richard Meeus, Director of Security Technology and Strategy – EMEA, **Akamai**
- Nick Palmer, Senior Solutions Engineer, **Censys**
- Chad Richts, Head of Professional Services, **JupiterOne**
- Manit Sahib, Ethical Hacker, **The Global Fund**
- Mandeep Sandhu, Systems Engineering and Investigations Manager – EMEA, **SpyCloud**
- John Titmus, Vice President EMEA Engineering, **ExtraHop**
- Tim Wadhwa-Brown, Senior Consulting Engineering Technical Leader, **Cisco**
- Sandip Wadje, Managing Director, Global Head of Emerging Technology Operational Risks & Intelligence, **BNP Paribas**
- Evie Wild, Information Security Officer, EMEA Region, **LBBW Bank**

Agenda			
08:00	Registration and networking break		
08:50	Chairman's welcome		
09:00	<p>Beyond the hype: Practical applications for generative AI in cybersecurity</p> <p>Matt Adams, Security Architect, Santander</p> <ul style="list-style-type: none"> Identifying real-world cybersecurity use cases for Generative AI Live demos of open-source security tools powered by large language models Key considerations for transitioning generative AI tools from proof-of-concept to production 		
09:20	<p>Cyber-risks in the M&A process for financial services</p> <p>John Titmus, Vice President EMEA Engineering, ExtraHop</p> <p>How can you best prepare your cyber-risk management processes for a merger or acquisition? Cyber-risk management planning ahead on how to prepare your organisation's cybersecurity operations can alleviate the chance that your negotiations will be put at risk. Join us to gain critical insights on how to prepare your cybersecurity operations for an acquisition or a merger. We'll cover ways to prevent an M&A deal from being jeopardised or slowing the acquisition process, exposing the original business and its supply chain to cyber-threats. Topics covered include:</p> <ul style="list-style-type: none"> Technology disruption Dormant threats Information technology (IT) resiliency Data security Lack of information Organisational disruption 		
09:40	<p>Unleashing the power of the Private Content Network (PCN): Strengthening privacy and risk mitigation in the financial sector</p> <p>Scott Chenery, Regional Manager, UK & Ireland, Kiteworks & Danielle Kinsella, Director Sales Engineering, EMEA, Kiteworks</p> <ul style="list-style-type: none"> A deep dive into the PCN: Your strategic asset for privacy protection Maintaining security & compliance with third parties. Constructing a robust PCN for advanced risk management in financial services 		
10:00	<p>PANEL DISCUSSION Supporting increasing compliance requirements and reporting in a global business</p> <p>Simon Brady, Event Chairman, AKJ (Moderator); Evie Wild, Information Security Officer, EMEA Region, LBBW Bank; Dom Lucas, Head of Security, British International Investment PLC; Gil Fenney, Head of IT Risk Governance, Bupa; Luke Hebbes, Director of Business Information Security, London Stock Exchange Group (LSEG)</p> <ul style="list-style-type: none"> Navigating diverse compliance frameworks Technology integration for compliance Cross-functional collaboration Enhancing reporting and transparency Does principle based regulation really work? 		
10:30	<p>Education Seminars Session 1</p> <table border="0"> <tr> <td> <p>JupiterOne</p> <p>Continuous compliance for financial services</p> <p>Chad Richts, Head of Professional Services, JupiterOne</p> </td> <td> <p>SpyCloud</p> <p>Ransomware revealed: The changing landscape of ransomware and data exploitation in financial services</p> <p>Neill Cooper, Senior Vice President – EMEA, SpyCloud & Mandeep Sandhu, Systems Engineering and Investigations Manager – EMEA, SpyCloud</p> </td> </tr> </table>	<p>JupiterOne</p> <p>Continuous compliance for financial services</p> <p>Chad Richts, Head of Professional Services, JupiterOne</p>	<p>SpyCloud</p> <p>Ransomware revealed: The changing landscape of ransomware and data exploitation in financial services</p> <p>Neill Cooper, Senior Vice President – EMEA, SpyCloud & Mandeep Sandhu, Systems Engineering and Investigations Manager – EMEA, SpyCloud</p>
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11:10	Networking break		
11:40	<p>Using internal audit to proactively identify and address cybersecurity risks</p> <p>Yinka Fadina, Head of Audit (Retail Banking), NatWest Group</p> <ul style="list-style-type: none"> Cyber-information and security risk is a technology problem Risk identification and mitigation Strengthening security posture and identifying gaps Compliance verification and adaptation to changes Supporting management oversight 		
12:00	<p>Navigating regulatory and market mandates: Achieving visibility into the cybersecurity landscape</p> <p>Richard Meeus, Director of Security Technology and Strategy – EMEA, Akamai</p> <ul style="list-style-type: none"> Financial institutions continue to be a prime target for cybercriminals, security must be built into every innovation This talk explores strategies for robust security, compliance, and growth amidst trends like PS21/3, DORA and Zero Trust 		

Agenda		
12:20	The state of API security and management in financial services	
	<p>Damiete King-Harry, Sr. Solutions Architect, Cloudflare</p> <p>APIs – the programmable interfaces comprising over half (57%) of internet traffic – are highly complex to manage and protect against abuse. During this presentation, we will share data based on our brand new study benchmarking the security risks, performance, and management of API endpoints. What the session will cover:</p> <ul style="list-style-type: none"> • The growing risk of shadow APIs • The most common API errors and threats towards APIs • Global API usage across the financial services industry • Predictions and recommendations for holistically protecting APIs 	
12:20	Education Seminars Session 2	
	<p>Cisco</p> <p>Operational resilience: What does it mean for the way we conduct business?</p> <p>Tim Wadhwa-Brown, Senior Consulting Engineering Technical Leader, Cisco</p>	<p>RiskRecon</p> <p>One step beyond – Pro-actively managing systemic risk in your supply chain</p> <p>Steve Brown, Vice President, Cybersecurity & Resilience, Mastercard Europe</p>
		<p>Wavenet</p> <p>The power of deep observability in a hybrid cloud world</p> <p>Allan Fenwick, Senior Sales Engineer, Gigamon – on behalf of Wavenet</p>
13:00	Lunch and networking break	
14:00	FIRESIDE CHAT Why CISOs should care about resilience ...	
	<p>Adam McElroy, Group Head of Cyber Risk, Bank of Ireland Group & Sandip Wadje, Managing Director, Global Head of Emerging Technology Operational Risks & Intelligence, BNP Paribas</p> <ul style="list-style-type: none"> • In the reality where we must assume everyone can be breached, shouldn't we be taking a different approach to security itself and protecting critical and important services not simply data? • Resilience is what you need when a breach has occurred. It's more than DR and BCP – who else other than the CISO plays a role in this? • What do CISOs bring to the resilience party? 	
14:30	Securing FinServ: Tips, tools, and techniques for protecting critical data	
	<p>Nick Palmer, Senior Solutions Engineer, Censys</p> <ul style="list-style-type: none"> • In this presentation, Nick will explain how internet scan data can supply critical insights into attacker activity, incident response and attack surface management. Using the most up to date and reliable internet scans will yield valuable supporting information about your attack surface and how to protect it. 	
14:50	The purpose & future of endpoint security: How successful malware is created & how zero trust protects	
	<p>Seamus Lennon, Solutions Engineer, ThreatLocker</p> <ul style="list-style-type: none"> • The plethora of security vendors operating in today's marketplace can be overwhelming • With so many options, it's easy to be distracted with the latest, greatest, shiny tool • Join Seamus Lennon for a deep dive into the purpose of cybersecurity and how you can use that to your operational advantage today 	
15:10	Cyber-threats don't care about your business continuity plans!	
	<p>James Hughes, Sr Director (AVP) Sales Engineering EMEA, Rubrik</p> <ul style="list-style-type: none"> • You don't stop everything. Cyber-resilience is the only way to operate in today's cyber-world • Easy to say, difficult to do, especially as data & systems are so fragmented – we'll show you things you need to consider and why fault-tolerance & cyber-resilience are not the same thing 	
15:30	Networking break	
15:50	Just when you thought it couldn't get any worse: How organisational responses to cyber-risk can (and often do) make things worse	
	<p>Marco Cinnirella, Professor of Applied Social Psychology, Royal Holloway</p> <ul style="list-style-type: none"> • Organisational responses to cyber-risk often ignore human psychology • How can red teaming and phishing sims jeopardise cybersecurity? • How can harmful group dynamics play a part in cyber-risk? • What does a psychology-aware response to cyber-risk look like? 	
16:10	Building cyber-resilience with adversary simulation (threat driven defence)	
	<p>Manit Sahib, Ethical Hacker, The Global Fund & Dhruv Bisani, Head of Adversarial Attack Simulations, Starling Bank</p> <p>An overview of Red/Purple Teaming & its effectiveness in building rapid cyber-resilience.</p> <ul style="list-style-type: none"> • Industry frameworks for regulating attack simulation: CBEST; TIBER-EU & DORA • Leveraging threat intelligence for a threat driven defence • Measuring success: Discussing effective KPIs & metrics for tactical and strategic decisions (CISO/Board) • Assessing your current cyber-maturity posture: Identifying potential improvements & gaining additional funding • How to get started: Hiring an external team vs building your own internal Red Team • Common hurdles faced when establishing and operating a Red Team, drawing from real-world scenarios and providing actionable solutions • Best practices: Sharing proven best practices and lessons learned from our past experiences 	
16:40	Drinks reception	
17:30	Conference close	

Education Seminars	
<p>Cisco</p> <p>Operational resilience: What does it mean for the way we conduct business?</p> <p>Tim Wadhwa-Brown, Senior Consulting Engineering Technical Leader, Cisco</p>	<p>In this presentation, Tim will talk about big changes to EU law – and how they’ll affect financial services. He’ll explore the overall changes stemming from NIS2 and DORA, and how Cisco is addressing them as an affected organisation, a vendor, and a professional services provider. This includes:</p> <ul style="list-style-type: none"> • New regulatory changes and challenges • Third-party risks to financial services organisations • Helpful guidance from the NCSC and other UK organisations • Readiness tips and next steps <p>The purpose of Tim’s blog is to drive awareness on NIS2 and DORA, and to help organisations gauge their readiness.</p>
<p>JupiterOne</p> <p>Continuous compliance for financial services</p> <p>Chad Richts, Head of Professional Services, JupiterOne</p>	<p>This session will explore challenges faced by financial organisations, from homegrown automation systems to overseeing diverse AWS accounts. Delve into real-world scenarios and discover how our financial services and fintech customers surmount these hurdles, enhancing their security posture and compliance standards. We’ll discuss transformative outcomes, covering context-driven insights to dynamic CSPM capabilities, with a focus on centralised visibility, consumable data, and custom rulesets, showcasing the potency of continuous compliance in the financial services sector.</p> <ul style="list-style-type: none"> • Challenges in maintaining homegrown automation systems and custom security standards • Strategies for managing and monitoring over 1,100 AWS accounts seamlessly • Real-world insights into aligning information from disparate tools and scanners • JupiterOne’s role in achieving context-driven insights and centralised visibility • Actionable insights for organisations looking to elevate their compliance standards and security posture
<p>RiskRecon</p> <p>One step beyond – Pro-actively managing systemic risk in your supply chain</p> <p>Steve Brown, Vice President, Cybersecurity & Resilience, Mastercard Europe</p>	<p>Understanding the evolution of cyber and systemic risk and the growing importance of third-party risk management including regulatory change & impact. Discovering how Mastercard’s unique lens is a defining factor and offers an intelligence led approach with evidence-backed findings and mitigation plans to drive operational resilience.</p>
<p>SpyCloud</p> <p>Ransomware revealed: The changing landscape of ransomware and data exploitation in financial services</p> <p>Neill Cooper, Senior Vice President – EMEA, SpyCloud & Mandeep Sandhu, Systems Engineering and Investigations Manager – EMEA, SpyCloud</p>	<ul style="list-style-type: none"> • Trends in the shifting ransomware landscape, including frequency of attacks, costs to organisations, and emerging new threats financial institutions should be aware of • The riskiest entry points, as well as the connection between specific infostealer malware infections and the probability that a company will subsequently experience a ransomware event • Gaps in remediation that are contributing to a proliferation of entry points for follow-on ransomware attacks • Darknet exposure and data exploitation trends for the banking & financial services industry • A live demonstration on how to turn recaptured darknet data into your greatest defence against ransomware, next gen account takeover & online fraud
<p>Wavenet</p> <p>The power of deep observability in a hybrid cloud world</p> <p>Allan Fenwick, Senior Sales Engineer, Gigamon – on behalf of Wavenet</p>	<p>What the session will cover:</p> <ul style="list-style-type: none"> • What is network observability? • Securing hybrid cloud environments • What is modern security?